

March 1, 2022

## Agawam-West Springfield Pipeline Replacement Project

Dear Neighbor,

At Eversource, we know that bringing you safe, reliable energy is one of our important jobs. That's why we're pleased to inform you of our latest natural gas replacement project taking place in your neighborhood. This is part of an Eversource program that is strengthening the gas delivery system in Massachusetts.

### What You Can Expect

The attached fact sheet and map provide more information about the details of our work. Please review it carefully as it contains specific information about work schedules, traffic patterns and how you can verify the identity of an Eversource employee or contractor. As we perform our work, we continue following the guidance issued by federal, state and regulatory officials during the coronavirus health crisis.

Our work for this project will take place along Memorial Avenue (Route 147) starting at the Morgan Sullivan Bridge in West Springfield, to the intersection of Memorial Avenue and Union Street Ext.

***Please note that our work is not related to the Mass Department of Transportation Memorial Ave Road Reconstruction project.***

### Working to Serve You Better

We are committed to being good neighbors and performing our work with the utmost respect for you and your property. As construction professionals, we also know that living within a work zone can be challenging and we will do our best to minimize any disruption.

Staying connected to you is also an important part of our work. If you have any questions or need any additional information regarding this resiliency work, please contact us. We thank you for your patience and cooperation as we work together to complete this important gas system project.

Sincerely,

*Justin Violette*

Eversource, Construction Supervisor  
Mobile: 413-386-4018  
justin.violette@eversource.com

*Richard DeAguila*

Eversource, Project Manager  
Mobile: 617-756-5313  
Richard.DeAguila@eversource.com

## Agawam-West Springfield Pipeline Replacement Project

At Eversource, we know our customers rely on us to deliver reliable energy every day, and it's a responsibility we take seriously. Protecting and strengthening the natural gas distribution system is vital to achieving that goal, particularly as the demand for natural gas increases. That's why we are investing \$14 million, in 2022, in this multi-phase gas pipeline replacement project. Coupled with our everyday efforts, this investment is in our future and yours, to deliver reliable energy and superior customer service.

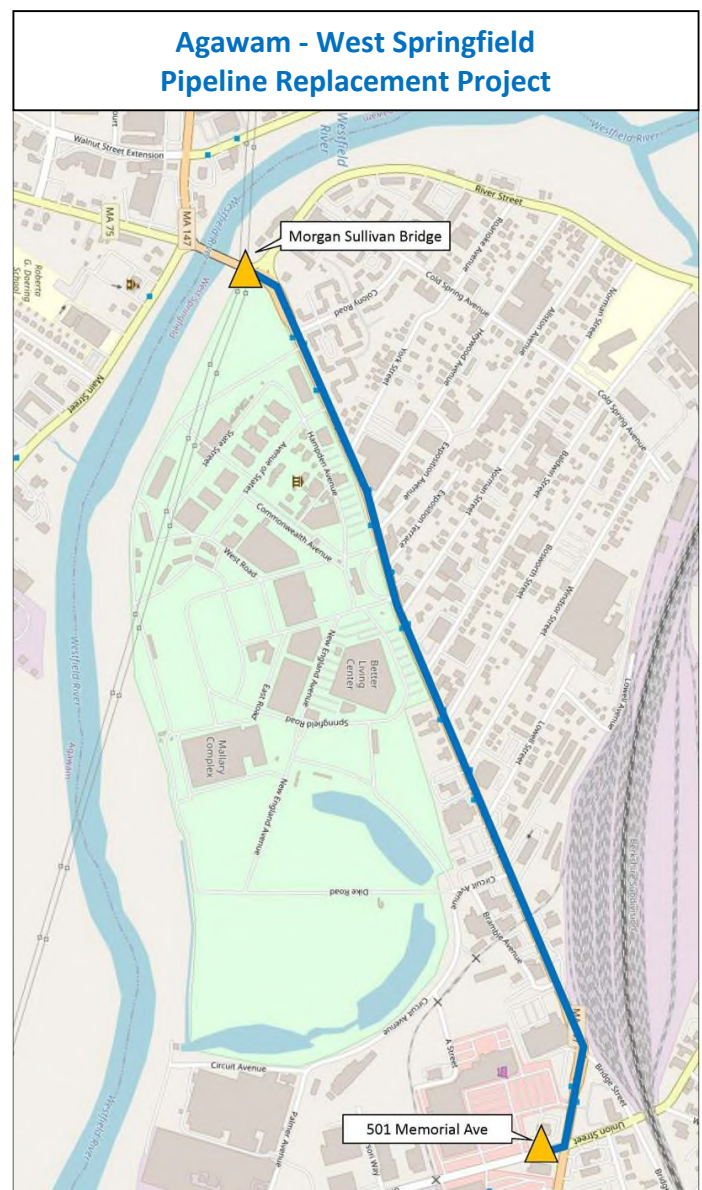
We are pleased to share with you a summary of our multiphase pipeline replacement project. In 2022, Eversource will be installing approximately 1.2 miles of gas pipeline along Memorial Avenue from the Morgan Sullivan Bridge to the intersection of Memorial Ave. and Union St. Ext.

### Scope of work:

- Construction is scheduled to begin in March 2022, and we anticipate concluding our work August 2022, in advance of The Big E scheduled in September.
- InfraSource Construction, LLC will be performing the work on behalf of Eversource for this project.
- Our work includes the installation of 1.2 miles of gas pipeline on Memorial Avenue (Route 147) from the Morgan Sullivan Bridge to the intersection of Memorial Ave. and Union St. Ext.
- As we perform our work, we will continue following the guidance issued by federal, state and regulatory officials during the coronavirus health crisis.
- The pipeline is to be constructed in the state or town rights-of-way. Most will occur in the roadway – resulting in minimal impacts to private property.
- Traffic control, including Police Officers, flaggers, and signage, will help maintain safe work zones and ensure unobstructed passage for emergency vehicles.

### Keeping Customers Informed:

- Eversource and its contractors will coordinate work with town officials and individual customers, when needed.
- Construction hours will generally occur Monday through Friday, 6 a.m. to 5 p.m., with an occasional Saturday if needed.
- All Eversource employees and contractors carry identification that they will gladly share.



**Municipal Q&A Sheet: Town of West Springfield  
Project: Agawam-West Springfield Pipeline Project (Con Ed)****What is the project Eversource is working on along Memorial Ave?**

Eversource will be installing approximately 1.2 miles of gas main to replace an existing section of main on Memorial Ave. This project will modernize our existing infrastructure to ensure that Eversource's gas system remains safe and reliable for our customers.

**Wasn't this section of Memorial Ave paved recently?**

Yes, there was paving done related to the MassDOT project on the Bridge. Eversource will be repaving the roadway to restore it to the proper condition. Eversource is working closely with The Town to ensure that restoration meets quality standards.

**Why didn't Eversource complete this project prior to the completion of the Bridge Project?**

Eversource was involved in the bridge project and replaced the gas main on the bridge in conjunction with the MassDOT contractors. The MassDOT project was accelerated and Eversource was unable to replace the main prior to completion of the Morgan Sullivan Bridge Project.

Eversource is now working to replace the main on Memorial Dr prior to the start of the Big E and the upcoming MassDOT reconstruction project which is planned for Memorial Ave. These projects are not related.

**Will the gas service to my home or business be interrupted as a result of this project?**

No, there are no planned interruptions to gas service for our customers on Memorial Dr at this time. If an interruption to a service becomes necessary, Eversource or its contractor will provide notification and work with the building owner to schedule the work. This work would be performed at no cost to the building owner.

**Will this work restrict access to my home or business?**

No, the contractor will have steel road plates available and will work with the building owner to provide access. During the time of trench excavation there may be a temporary interruption to vehicle access, but the building owner will be communicated to in advance.

## Project Details

- Construction is scheduled to begin during the Month of March, 2022 and we anticipate concluding our work before the Big-E in August of 2022.
- Our work includes the installation of 1.2 miles of 16-inch gas main on Memorial Ave in West Springfield
  - **From:** The Morgan Sullivan Bridge
  - **To:** The intersection of Memorial Ave & Union St Extension
- The pipeline is to be constructed in the town's right-of-way. Most will occur in the road and will result in minimal impacts to private property.
- Traffic control, including Police Officers, flaggers and signage, will help maintain safe work zones and ensure unobstructed passage for emergency vehicles.

## What You Can Expect

- Eversource and its contractors will coordinate work with Town officials and individual customers, where needed.
- Our contractor will deploy crews and equipment to the site and will begin preparing the area for mark-out and DigSafe. You can expect to see colored paint and/or flags in the street and on the side of the road.
- Construction hours will occur Monday through Friday, 6:00 AM to 5:00 PM. Work on Saturday may occur on a case by case basis.
- Crews will be excavating a trench for the gas line along Memorial Ave and we will ensure that the roadway is made-safe at the end of each work day.
- All Eversource employees and contractors carry identification that they will gladly share with you.
- Construction work will not take place on state holidays as well as the day before and after the holiday.
- Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Please feel free to contact us with any concerns or issues you may have.
- Prior to completion of the project, Eversource will have a controlled and safe release of a small volume of natural gas to bring the new pipeline into service.